

#45

COMPLETE

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Q1

Municipal Candidate

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Q2

Campaign Manager

Campaign Manager	Patrick Fairs
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Q3

Ward

Ward 24 - Barrhaven East

Q4

To reach our collective potential, we must work together to build up Ottawa. That requires a council in which each member commits to city wide leadership. What is your intended approach to collaboration with council, city staff and economic partners?

We have to put personal differences aside in the interest of civic leadership and image. Good news or bad news, good, respectful communication is key. Weird comparison, but the plots of several TV shows and movies would not have existed if plans, thoughts, and feelings were communicated effectively. In many cases, giving colleagues a heads-up or following-up helps to maintain or repair work relationships.

Q5

What key characteristics and skills do you possess that make you a great leader and ambassador for the city of Ottawa, and the national capital region?

My entire employment history has been in customer service. In some ways, a city councillor is a customer service job on a very large and public scale. Elected office will be a very natural progression for me from my employment history to a representative for my community and city. I always lead by example to ensure my expectations are realistic.

I am an effective, clear, and assertive communicator. In my pre-campaign job managing city council inquiries and the customer service side of Twitter for OC Transpo, I used my skills daily to ensure all stakeholders receive the information they need. Where I need clarification, I always ask instead of assuming. I have used my skills in information gathering and relationship management to guide my colleagues through inquiries and projects.

Prior to that role, I was a bus operator for seven years. There, I made sure my passengers were always in the know when operations would be irregular--detours, major delays, some service changes. Similarly, where needed, supervisors and management received suggestions, incident summaries, and feedback from me regularly. Simply communicating information where needed prevents many situations from escalating, and I received several commendations for my efforts.

Q6

What are your top three priorities for Ottawa's future?

A city with good transportation options to get almost anywhere in a timely manner, a city that is financially healthy and sustainable, and a city that is safe and cares for its people.

(For #7 below, I already purchased a ticket. Would it be appropriate to request a refund given the complimentary ticket offer?)

Q7

Yes, I would like to attend.

Are you able to attend the All Candidates Meet & Greet at the Shaw Centre on September 23, 2022 - 7:30 to 9:30 am. We are extending a complimentary ticket for you. Additional tickets can be purchased at ottawabot.ca.
